

THE FURRY GODMOTHER - BOARDING POLICY - Effective March 1, 2021



Clients utilizing our boarding will be required to pay a deposit equal to the amount of 25% of the anticipated total, at the time of confirmation. Cancellations 6-14 days prior will result in the forfeit of the deposit. Cancellations less than 5 days will result in a charge of 50% of the anticipated total. Cancellations less than 24 hours notice, requires FULL payment. During high season (Spring Break/Easter - March 27 to April 11, Memorial day through Labor Day, Thanksgiving - November 20-28 and Christmas/New Years -December 20-Jan 3) ALL cancellations made 11-21 days prior will forfeit the deposit, 5-10 days will require a charge of 50% of the anticipated total and any cancellations less than 5 days results in full payment due..

Boarding drop off and pick up times are Monday through Friday 8:30am till 10:30am and 2:30pm through 7:00pm. Saturdays and Sundays are 10:00am through 7:00pm. Special arrangements can sometimes be made for drop off and pick up needs outside these hours and will be subject to an additional fee of \$10 per hour. No pick ups may occur after 9pm. Should your travel arrangements require you to not be able to pick up your animal by 9pm an additional nights stay will be required.

Clients are asked to make The Furry godmother aware of their desired drop off and pick up times at the time of confirmation. We ask that you please arrive within 15 minutes of your expected time, so that we may schedule appropriately. We understand that changes may occur, due to flight delays and traffic. We ask that you contact us immediately should arrangements change. We will do our best to work with you.

Please note that we do our best to keep the boarding experience as personal as we can for your furry loved one. However, there may be times when we have a cross over of dogs being dropped off and picked up on the same day. Please make us aware if you would like to keep your dog separate for these short amounts of time.

Boarders must provide all food, treat, leashes, poop bags, etc. Dogs need to be house broken, non aggressive towards humans and other animals, non chewers and provide proof of vaccinations, as well as flea and tick prevention.

Boarders requiring medication should have all items labeled with directions for use and reason for use.

Clients are required to provide emergency contact information. Should your animal become aggressive or destructive, The Furry Godmother shall reserve the right to contact said emergency contact and make arrangements otherwise. There are no refunds provided should we need to utilize this policy. Client is responsible for any damages caused by animal, that incurs, over the amount of \$50.

Client printed name: _____ Animal name: _____

Client Signature: _____ Date: _____